



**We would like to update you regarding our services following the Stage 4 restrictions announced by the Victorian government.**

**Casey Hearing is still open to service our clients. We are operating under a COVID-Safe Plan**

**Stage 4  
restrictions  
update.**

**Daily Covid-19  
Update Here**

The initial advice was as audiology is an allied health service that supports other medical professionals, we could continue seeing patients with a referral from their doctor or specialist during the stage 4 restrictions. This has now changed. We can only see people if the service we provide will help them not lose functional independence.

A drive-through service is available so patients do not need to enter the building and we will continue to:

- Post-hearing aid batteries to those who need them
- Receive hearing aids that need to be repaired
- Hold phone consultations or email conversations with new or existing patients.
- Support patients with hearing aids remotely

You will be able to:

- Drop off devices in need of repair
- Collect hearing aid batteries and repaired devices

Please contact us if you live outside the 5km radius of Casey Hearing and need to access our drive-through service, so we can assist with that.

If you have any questions at all, don't hesitate to call us on 03 9037 7010 or email us at [office@caseyhearing.com.au](mailto:office@caseyhearing.com.au)

## 6 WEEK RESTRICTION INFORMATION

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We are not providing earwax removal services



We are providing remote support for those with hearing aids



Drive through services are available



Hearing aid batteries are being posted



Hearing tests for children and adults will not continue for the next six weeks



Face to face consultation is not advised

# AUS MUM PRENEUR

We are so appreciative of our community, and can only do what we do at Casey Hearing with your support. Khatija is very humble to be a finalist in the AusMumPreneur, People's Choice, Awards in the category of Making a difference in Health and Well being.

We would love if you can show your love for what we do by voting for Khatija clicking on the link <https://www.surveymonkey.com/r/AUSMUMVIC> Voting is now open. For more information, please see the article below.



VOTE HERE



## Local business woman named as a finalist for National Awards

Khatija Halabi of Casey Hearing has been named as a finalist for the 2020 AusMumpreneur Awards in the Multicultural Business Excellence Category.

The AusMumpreneur Awards presented by The Women's Business School celebrate and recognize Australian Mums in business achieving outstanding success in areas such as business excellence, product development, customer service and digital innovation. The awards are designed to recognize the growing number of women who successfully balance motherhood and business in a way that suits their life and family.

Khatija is a speech, language therapist and audiologist from South Africa. She worked for a general audiology private practice in Gippsland and started her own business when her family moved to Beaconsfield. Khatija believes in empowerment through connection. This motto drives her relationship with her team and clients. The women who work with her are migrants who have had difficulty to find work in Australia and have been Casey Hearing's assets. Casey Hearing helps people with hearing

concerns fully participate in life through the gift of improved hearing so they can remain connected with the people they love and the activities they enjoy. She reduces the stigma of hearing loss through her engagement in the community and business sectors.

My daughters inspired me to start my business. I wanted to show them that they can do whatever they put their mind to. They were once asked what they would like to do when they grow up. My older daughter listed about 5 things. She was told she had to choose one of those things. She asked me if she had to choose one thing, why could she not do them all? I told her she could do whatever she felt passionate about. (They were both in primary school at the time).

I had never been in business prior to starting my own. I had worked as a clinician for several years and I founded a not-for-profit organisation. The potential of what I could achieve by having one foot in business and the other in community excited me and that is what inspired me to start my own business.

2020 AusMumpreneur Awards  
[www.ausmumpreneur.com](http://www.ausmumpreneur.com)



Khatija is delighted to be named as a finalist and is proud of her achievements, particularly Connecting communities – Through my business and community networks, I assisted with organising events that aimed to empower girls and that brought multicultural communities together to celebrate the contributions of men, women and young people to their respective community groups.

Implementing changes to service delivery during the Covid-19 pandemic so that we can continue to help people in the Casey Hearing community with minimised risk. Physical distancing should not mean further social isolation for our hard of hearing clients. Ensuring that they could stay home safely, while being able to hear their loves one on the telephone and enjoying the simple pleasures of watching television and listening to music during this time was very important. Our diagnostic services were considered essential as they assist doctors with planning our clients' treatment.

There are many benefits to balancing business and motherhood as Khatija explains, " I love that I can select the hours I work so I can continue to be involved in my daughters' world, whether it is helping at Treat Day at school or attending sporting events. More recently my younger daughter has learnt to send me zoom invitations in between my appointments so she can upload her maths homework and we can go through it together. I love developing their interest and being able to introduce them to people within my business networks who can guide them so they can see their own ideas come to fruition. I also love being able to support other women turn their passion into business."

It can be challenging to be a successful business woman whilst raising a family and Khatija gives this advice for others thinking about starting their own enterprise." Take the time to really understand yourself in terms of who you are, what you stand for and what your skills are. Incorporate your values into your business because this is what will separate you from your competitors."

2020 AusMumpreneur Awards  
[www.ausmumpreneur.com](http://www.ausmumpreneur.com)



Read more at [www.ausmumpreneur.com](http://www.ausmumpreneur.com). The winners of the 2020 AusMumpreneur Awards will be announced at an online event in September.

For more information on the AusMumpreneur Awards visit: [www.ausmumpreneur.com](http://www.ausmumpreneur.com) or contact [awards@ausmumpreneur.com](mailto:awards@ausmumpreneur.com) To vote for Khatija in the people's choice awards in the Making a difference (Health) category, go to <https://www.surveymonkey.com/r/AUSMUMVIC> Voting is now open.

Khatija Halabi can be contacted through email [office@caseyhearing.com](mailto:office@caseyhearing.com) [caseyhearing.com.au](http://caseyhearing.com.au)



## STAFF NEWS

Covid 19 has had a direct impact on our Admin assistant Lubna Chowdhury. Four of her friends have passed away from the virus, one doctor working on the frontline and three friends in Bangladesh

We would like to acknowledge Lubna's display of resilience during this time. She has continued to work productively (mostly from home) while supporting her husband, who works as a medical doctor and her children who are learning from home online. Thank you, Lubna for all that you do with grace and beautiful patience!



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