



Happy New Year 2021



Despite the ups-and-downs, we hope that 2020 has been a successful year for you and your families. Thank you for entrusting with your hearing health care, we are very grateful. Here is to a happy and healthy 2021 for you and yours!

Swim plugs



Oh no. Should
have bought
some earplugs!

Swimmers ear is no fun when you are trying to relax and cool down in the water!

We sell custom and pre-fit swim earplugs that seal off the entire ear and prevent water from entering the ear canal. Call us to book at appointment: [03 9037 7010](tel:0390377010) and enjoy the rest of your summer!

Hearing aid care

During exercise or being in the heat, an important thing to watch out for is excessive moisture or perspiration. Remember to place your hearing aids into the drying container every night. Drying containers may be electronic dehumidifiers or ones that use drying crystals. If you have rechargeable hearing aids, drying crystals can be placed in the recharging unit. Contact us for further information on how to keep your hearing aids dry.



Troubleshooting

If your hearing aids do not seem to be working, follow these 4 steps to work out what the problem could be. If you are unsure, please bring your devices in for our audiologist to check or repair.

Is your custom hearing aid not working?

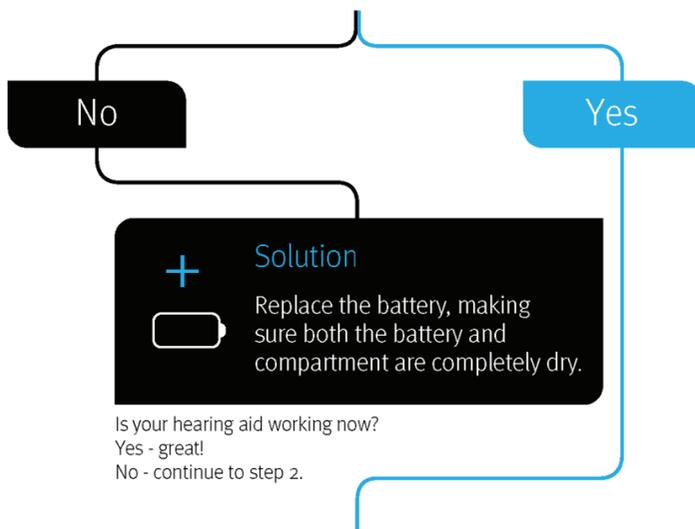
Follow these 4 steps

Each part of the amplification system needs to be cared for and properly maintained. If you notice that your hearing aid/s does not sound like it should, there are several steps you can take to figure out the issue.

Step 1 - Battery



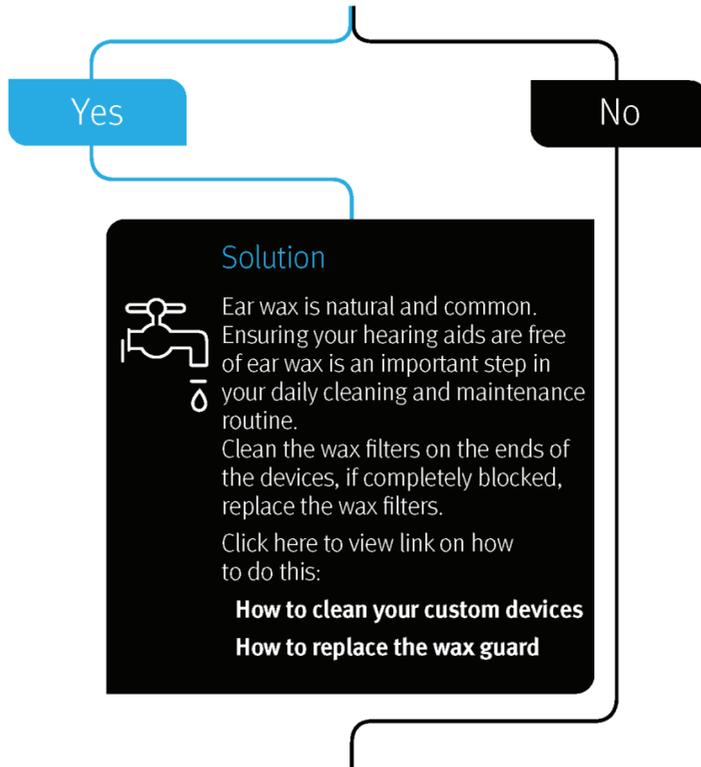
Check if your battery is dead. Does your hearing aid make any sound?



Step 2 - Cleaning the wax management system



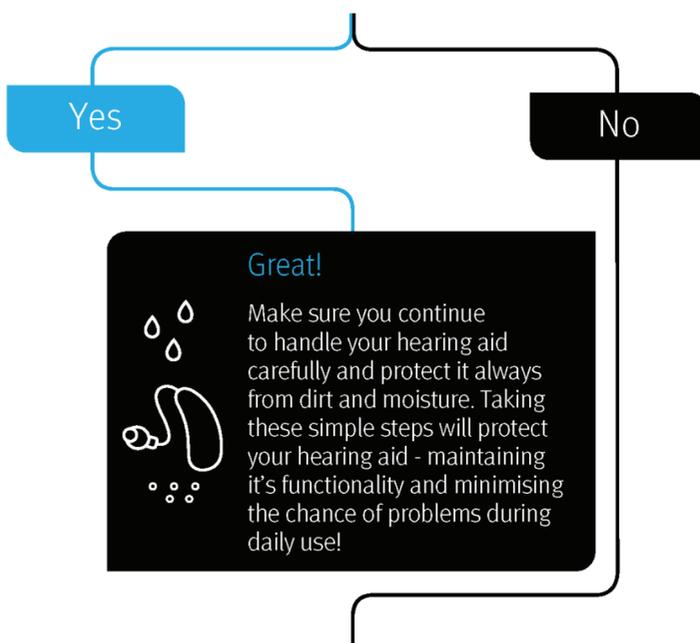
You may have wax accumulated in the wax filters of your devices. Clean any wax out of the wax filters, if they are completely blocked, replace these. Listen to your hearing aid. Does it work?



Step 3 - Moisture



Perhaps you need to dry out your device. Put your hearing aid in your drying container for a day or two. Did this fix the issue?



Step 4 - Repair



It sounds like you may have to send your device for repairs.



Hearing aids are very sensitive electronic devices. Even the humidity in the air is enough to cause hearing aid problems over time. Taking care of the hearing aids properly can help reduce the number of times that the hearing aid has to be repaired.

Click [here](#) to view our video library for further support.



**"I really enjoy the sound of
my husband snoring!"**

Said no woman ever.

Are you losing sleep and feeling exhausted because of a noisy snorer or your nextdoor neighbours at home or on a camp site?

For people who are having trouble sleeping due to different sounds, sleep earplugs are ideal! We offer custom and off-the-shelf earplugs that reduce noise significantly so you can enjoy a better sleep.

Four-year-old William's big goal was to join swim lessons. There were a few steps he needed to take before starting his lessons.



- Hearing test
- Consultation with his Ear, Nose, and Throat (ENT) Specialist
- Impressions of his ears - this is when he put in his request of colour
- Insertion of grommets
- Fitting of red swim plugs

He was super excited! He had what he needed to start swim lessons. He went for his first lesson, which he loved! Then due to the Coronavirus, his swim lessons were cancelled. So, while staying home his bathtub became his pool for water play and he had a great time, while wearing his red swim plugs.

We love his spirit!

“We can't thank you enough Khatija for helping us through this process with such individualised care and passion. William feels so confident and comfortable with you! We are so pleased he has regained normal hearing and wish we had seen you sooner! William loves his ear plugs they are so comfortable for him and so easy to use! Much better than ear putty”



Share



Forward