



### **Circuit-Breaker Lockdown**

Thank you to all our patients for your understanding and for agreeing to do phone consultations during lockdowns. Casey Hearing will continue to remain open even during future Circuit Breaker lockdowns to offer essential services. If you need anything, please do not hesitate to contact us and we will find a way to serve you safely.

## Prep Hearing Screenings

It was great to be able to conduct hearing screenings for prep students at a local primary school. This is the first screening program we conducted post-Covid and we managed to get all students tested before the Circuit Breaker lockdown kicked in. Thank you Aniisa for writing the article on hearing screenings following your first experience at the school.

At Casey Hearing, we believe in hearing screenings as a preventative measure so intervention can take place as early as possible in a child's life, if required. The first three years of life is the most crucial period for speech and language development. When children have an undiagnosed hearing condition, it can impact upon their ability to speak and understand language, as well as to interact with people around them.



School-aged children with hearing loss are more likely to perform poorly academically. They may not be able to concentrate or sit still for too long. Rather than be labelled as disruptive or naughty, a quick screening helps to identify any hearing issues and a swift treatment plan can be organised to manage the child's hearing loss.

This year, Casey Hearing was able to perform hearing screenings for the prep students at Beaconsfield Primary School. We tested five prep classes and kept the teachers updated on their students and informed them about some of the results that stood out. It was interesting to see that our hearing test results aligned with the teacher's observations of students' learning behaviours as well as identify students who recently had colds.

Early identification and intervention for hearing difficulties is critical for students in the early years of school to prevent delays in cognition, social, speech, language and learning development.

If you know of a primary school who may require our services, please let us know or refer our name to your school.



### Casey Hearing's 5th anniversary!

Casey Hearing celebrates its 5<sup>th</sup> birthday this month. Thank you to the Casey Hearing community – all our clients, their families, and our networks of support for entrusting us with your hearing healthcare needs.

We would like to introduce you to the Casey Hearing team.

Our friendly receptionists, Tracey and Donna are probably your first point of contact with Casey Hearing. They are the friendly voices on the other side of the phone when you book in appointments or call for clarification or directions to the clinic.



## Receptionists

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Tracey

Donna



Empowering our patients to identify their listening and communication goals and working out customised solutions to achieve those goals is the heart of everything our audiologists do.

Khatija has 20 years of experience both in Australia and overseas. She has worked in a school, as part of multidisciplinary teams and in private general audiology practices. Providing holistic care and involving her clients' families is a very important part of how she works.

Aniisa is an intern audiologist. She graduated from Latrobe University in 2019. She is caring, has a great work ethic, and is absolutely loving the range of experiences Casey Hearing offers.



## Audiologists

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**Khatija**



**Aniisa**

Communication is one of our core values. Mary-Jane designs our newsletters and Julie designs our social media posts so we can communicate effectively with our patients. This has been particularly useful when following COVID-19 regulations and informing our clients about how our services are affected. Lubna is our administration assistant. She ensures we run a paperless office.



## The Team Behind the scenes

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**Mary-Jane**  
Newsletter Designer



**Julie**  
Social Media Post Creator



**Lubna**  
Admin.Assistant

We have a few birthday promotions on offer.

A promotional graphic for Casey Hearing's 5th anniversary. The background is purple with gold confetti and pink balloons. In the top left is the Casey Hearing logo, which consists of a stylized 'C' with three curved lines above it, followed by the text 'Casey HEARING'. In the center, a large green circle contains the text '5 Years Anniversary' in purple. Below this, a circular inset shows a young boy with brown hair wearing large black headphones and holding a small black device. To the right of the boy are several pink balloons with gold streamers. At the bottom, white text on a purple background reads: 'Our 5th birthday gift to you! One FREE child consultation with every adult that books in.' Below this, smaller white text says: 'Valid for June and July 2021 contact us on ( 03) 9037 7010 to make a booking.'

**Casey**  
HEARING

**5**  
Years  
Anniversary

Our 5th birthday gift to you!  
One **FREE** child consultation  
with every adult that books in.

Valid for June and July 2021  
contact us on ( 03) 9037 7010 to make a booking.

#### **Free Child consult with a booked Adult**

The first one being a free child consult with an adult booked over the month of June and July. This cold and flu season, it is not uncommon for children to experience fluctuating hearing loss. This is a great opportunity to get your child's hearing checked to ensure he/she has sufficient hearing for language and learning.

## Accessories



Bluetooth technology in hearing aids is a wireless platform that enables data to be transferred between devices. It has grown in popularity over the years due to its improvement in the hearing aid wearing experience for clients and its diverse range of uses. Watching TV, phone calls, using a computer or laptop and even listening to music is even more enjoyable through direct streaming.

Remote microphones are also a good example of wireless connectivity as they provide audio input to hearing aids. Remote microphones can overcome distance and ambient noise, improving speech recognition in noise.

Using accessories are a great way to enhance the benefit you currently get from hearing devices. Write us a story on your hearing journey and email it to [office@caseyhearing.com.au](mailto:office@caseyhearing.com.au) to be put in a draw to win an accessory!

This could be to stream TV directly to your hearing aids, or a remote mic that can be used to hear over distance and improve hearing speech in noise or an electronic dehumidifier to keep your hearing aids free from moisture and working optimally.



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My husband's new hearing aids and the Remote Mic have made a huge difference to his quality of life, and to myself and his family, as we can now enjoy family outings, visits to restaurants etc. The fact that he is 86 years old and is now still able to enjoy participating in activities is wonderful!

Joan



The third promotion that we are doing is a giving away a set of Nuheara IQ buds worth \$500! These are great for working remotely or in the office. It can assist with streaming phone calls, music and improve hearing in the presence of background noise. It's great for those with mild hearing losses or even those with near-normal hearing who would like some assistance in certain environments. This promotion is being run on our social media pages so look out for them on [www.facebook.com/caseyhearing1](http://www.facebook.com/caseyhearing1) or Instagram <http://instagram.com/casey.hearing/>.

GIVEAWAY  
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NUHEARA'S  
IQ BUDS  
MAX

VALUED AT \$500



TURNING

Help us celebrate 5

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